GOLWR: FAQs



- Is the 1-mile event wheelchair accessible, and are there wheelchair accessible bathrooms? Yes to both questions.
- What should I use to tag Lifebanc in my social media posts about the GOLWR? Lifebanc is on Facebook, Twitter, Instagram, and LinkedIn, and we'd love to see you tag us and share our posts! You can always @Lifebanc, but don't forget to use the following hashtags when sharing GOLWR pictures and updates: #22golwr, #lifebanc, #backatblossom
- I already picked up my bib but forgot to bring it today. Can I get a new one? If you're participating in the 5k, you will need to pay \$2 to receive a new bib. (The fee covers the cost of the timing chips attached to each 5k bib.) 1-mile participants who forgot their bib may get another one free of charge as long as we can verify on the master pre-registration list that they already registered.
- I paid for the "Ship My Shirt" service but forgot to bring my event t-shirt today. May I have another one for free?

No. You will need to pay \$5 to purchase a new shirt.

- Can I purchase additional event t-shirts? Extra event t-shirts are available for \$5 each and may be purchased <u>after the 5K race back at</u> Registration.
- When is the Legacy Garden ceremony? The Legacy Garden ceremony will begin once the last 5k runners have returned. We are estimating that the ceremony will probably begin no earlier than 10:00am.
- Why isn't there a balloon release in the Legacy Garden like in the past? Our Legacy Garden ceremony is not featuring a balloon release due to restrictions from Blossom, as well as due to environmental concerns.
- Why did you move the time and location of the Legacy Garden?

The Legacy Garden ceremony is a beautiful reminder of why we support this mission. By making it the official closing ceremony of the morning, it can be the culmination of a day of gratitude, remembrance, and hope. Also, people will not be included to rush inside since they will have the whole morning to enjoy all the event has to offer. Lastly, because the Legacy Garden has grown, we needed to shift locations to meet the needs of attendees.

- When can I take home my Legacy Garden sign? After the ceremony ends. Please do not take your sign beforehand, as it will negatively affect the flow of the ceremony.
- What happens if someone isn't there to take home their Legacy Garden sign? Any leftover signs will be taken back to the Lifebanc offices and will be available for pickup during the week immediately following the GOLWR. After that time, we will dispose of any signs that haven't been picked up.
- **Do I need to pay for my child/child in a stroller or if I'm just cheering someone on?** Because the Gift of Life Walk & Run is a fundraiser, we always prefer that attendees register and pay. That said, we are not "policing" the event and will not kick someone out if we don't see a bib on them. Please note that you are <u>not</u> permitted to *participate* in the 5k race if you haven't registered for it.
- If I've registered to participate, do I <u>have</u> to run/walk? Certainly not. You are welcome to spectate, cheer, or rest your feet.
- What time does the driveway out of Blossom re-open? It re-opens once all runners have returned safely.
- When does the 5k start? We will start calling for 5k participants around 8:45am, and the race officially launches at 9:00am.

- When does the 1-mile walk/run start? We will start calling for 1-mile participants around 9:00am, and the walk officially launches at 9:15am.
- Where is the start/finish of the run/walk? The 5k starts and finishes underneath the bridge you walked over to enter Blossom. The 1-mile walk starts and finishes at the main Blossom gates.
- **Do we get free food/snacks/water/beverages?** There are free hydration and nutrition stations at the event, and there are a couple food trucks with refreshments for sale.
- Am I allowed to smoke at Blossom or during the GOLWR? No. Blossom is a non-smoking location, and the GOLWR is a non-smoking event.
- A team member (or individual) isn't able to make it will you refund their registration fee? Registrations are non-refundable and considered tax-deductible donations.
- How do I make a gift to a specific person/team? Go to <u>www.lifebanc.org/GOLWR</u> and click the <u>DONATE</u> button. Make sure you search for and select the individual/team you want your gift to support!

Would you like to credit this donation to a specific fundraiser or team (optional)?
Start typing to search fundraisers and teams

You can also give a cash/check donation to someone at day-of Registration, and we will deposit the gift in the weeks after the event.

• Someone donated to the GOLWR but meant for it to go specifically toward my page. How can I fix this?

Email events@lifebanc.org, and we'll get back to you as soon as possible.

• Are you offering team photos?

A photographer will be available during the event at the top of the hill by the pavilion 7:30am – 11:00am but will step away 8:45am – 9:30am to capture photos of the 5k and 1-mile races. Lifebanc will make these team photo files available to you after the event free of charge but will not be printing any photos.

- I would like to know my 5k time and/or pick up my medal. Where do I go? The Registration area by the main Blossom gates.
- What is the fundraising deadline? <u>Fundraising closes at 11:59pm on August 31, 2022</u>. Any donations to be counted towards a fundraising goal <u>must be received by Lifebanc by that point</u>. If a donation arrives after that point, Lifebanc will accept it, but we will not include it in a team's or individual's fundraising total for ranking purposes.
- When will donations show up on my fundraising total on my GOLWR page? Online donations (including donations to your personal GOLWR Facebook fundraiser) should show almost immediately. Cash and check donations should show in 1-2 weeks.
- May I bring my dog/pet to the event? Blossom only permits official service animals. All other pets are not allowed. Please respect our host by following their rules.
- How do I register as an organ, eye, and tissue donor? It's a super easy and fast process that can be done online! Go to the Lifebanc website and click on the button labeled "REGISTER AS AN ORGAN, EYE AND TISSUE DONOR."

Have a question that wasn't answered above? Email us at events@lifebanc.org, and we'll reach out as soon as possible!